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September 25, 2018

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Kevin Marra, Complainant/Petitioner v. JMS Worldwide, LLC, Defendant/Respondent
Docket No. 2018-211-T

Dear Ms. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") does not intend to file testimony in the above reference docket.

ORS conducted an investigation upon receiving a complaint from Complainant/Petitioner ("Mr. Marra") regarding his experience with JMS Worldwide, LLC ("JMS"), and found three issues with the move in question:

1. There was an undercharge of \$49.00;
2. The shipper's credit card information was written on the Bill of Lading; and
3. The items on the Bill of Lading were not clearly labeled.

ORS discussed these findings with JMS and presented these findings via letter on June 12, 2018 to Mr. Marra, with a copy going to JMS. JMS filed said letter as Exhibit A to its Answer and Motion to Dismiss in this docket on August 7, 2018. Enclosed is an additional copy of the letter detailing ORS's findings.

Sincerely,

JRP
Jenny R. Pittman

Encl.

cc: Joseph Melchers, Esquire (via E-mail)
All Parties of Record (via E-mail)